

**ORDER of the Medical Officer of Health  
under Section 22  
*Health Protection and Promotion Act*  
R.S.O., 1990 Chapter H. 7**

Cornwall, April 29, 2020

**THIS ORDER IS DIRECTED TO THE OWNERS, OPERATORS, OCCUPIERS AND ADMINISTRATORS OF FOLLOWING WORKPLACES LOCATED IN THE UNITED COUNTIES OF STORMONT, DUNDAS & GLENGARRY; THE UNITED COUNTIES OF PRESCOTT-RUSSELL; AND THE CITY OF CORNWALL (HEREINAFTER “THE BUSINESSES”):**

**1. ALL RESTAURANTS THAT PROVIDE DRIVE-THROUGH SERVICES**

**WHEREAS** the World Health Organization has declared a public health emergency as a result of the 2019 Novel Coronavirus declared pandemic (“COVID-19”)

**WHEREAS** the Province of Ontario has declared an emergency pursuant to the *Emergency Management and Civil Protection Act*, R.S.O. 1990, c. E.9, (the “EMCPA”) as a result of the 2019 Novel Coronavirus pandemic;

**WHEREAS** despite being listed as an essential business pursuant to the EMCPA (ORDER UNDER SUBSECTION 7.0.2 (4) — CLOSURE OF PLACES OF NON-ESSENTIAL BUSINESSES), the Businesses must take reasonable steps to stop the spread of COVID-19;

**WHEREAS** the Medical Officer of Health of the Eastern Ontario Health Unit, is of the opinion, upon reasonable and probable grounds, that:

- (a) There is an immediate risk of an outbreak of COVID-19 in the area served by the Eastern Ontario Health Unit;
- (b) COVID-19 presents a risk to the health of persons in the area served by the Eastern Ontario Health Unit; and
- (c) the requirements specified in this Order are necessary in order to decrease or eliminate the risk to health presented by COVID-19;

**WHEREAS** the *Health Protection and Promotion Act*, R.S.O. 1990, c. H.7 provides that an order may be directed to a class of persons; and

**WHEREAS** the Medical Officer of Health is of the opinion that delivery of notice of this Order to each member of a class of persons is likely to cause a delay that could significantly increase the risk to the health of any person;

**NOW THEREFORE**, I, Dr Paul Roumeliotis, Medical Officer of Health of the Eastern Ontario Health Unit, order you to take the following actions **effective 11:59PM on April 29, 2020:**

***Ensure Crowd Control:***

- Designate an employee to control the flow of customers, ensure physical distancing and discourage patrons from congregating; and
- Customers are to stay in their vehicles until it is their turn to be serviced.

***Implement Hygiene/Disinfectant Procedures:***

- Employees dealing directly with customers must wear an adequate mask and practice adequate hand hygiene after servicing each customer by washing their hands with soap and water (or alcohol-based hand sanitizer) for at least 20 seconds;
- No cash transactions are permitted;
- Encourage customers to use tapping when paying and establish a protocol to sanitize the keypad after each use if tapping is not used;
- Any extended conversations are to take place via the intercom only; and
- Behind the drive-through window, if more than one employee is required, employees must practice physical distancing of at least 2 meters.

***Screen and Train your Employees:***

- At the beginning of each workday or shift:
  - screen employees for COVID-19 symptoms, including the symptoms listed at <https://eohu.ca/en/covid/symptoms-and-treatment> (Note: this site should be consulted on a weekly basis for any updates);
  - employees who are sick or who have any COVID-19 symptoms must be sent home immediately;
- Employees who are sick or who have had any COVID-19 symptoms as outlined above shall not be allowed to return to work until 14 days after onset of symptoms or as directed by public health or with written confirmation from a doctor; and
- Offer training to employees:
  - Ensure they wash their hands often with soap and water (or alcohol-based hand sanitizer) for at least 20 seconds each time;
  - If you require that they use gloves, advise them not to touch their face and head; and
  - Remind employees to cough or sneeze into the bend of their arm.

***Implement Other Measures:***

- Provide signage as needed to remind customers of the importance of physical distancing and public health measures; and
- Follow the *Occupational Health and Safety Act*, R.S.O. 1990, c. O.1, and its regulations.

This Order comes into effect on the date/time indicated above and will remain in effect until further notice.

Every person to whom this Order is directed is entitled to a hearing by the Health Services Review and Appeal Board (the “**Board**”) if the person mails or delivers to the Medical Officer of Health and to the Board, within fifteen days after a copy of the order is served on the person, notice in writing requiring a hearing. Notice to the Medical Officer of Health shall be mailed or delivered to: Dr. Paul Roumeliotis, Eastern Ontario Health Unit, 1000 Pitt Street, Cornwall, Ontario, K6J 5T1. Notice to the Board shall be

mailed or delivered to: Health Services Review and Appeal Board, 151 Bloor Street West, 9<sup>th</sup> Floor, Toronto, Ontario, M5S 2T5 (telephone: 416-327-8512). Be advised that although a hearing may be requested, this Order takes effect immediately.

Inquiries regarding this Order shall be directed to the Eastern Ontario Health Unit at 613-933-1375, ext. 1201, or by fax at 613-938-9707.

**Failure to comply with this Order is an offence to which you are liable on conviction to a fine of not more than \$5000.00 for an individual or \$25,000.00 for a corporation for every day or part of a day on which the offence occurs or continues.**



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Dr. Paul Roumeliotis  
Medical Officer of Health  
Eastern Ontario Health Unit