

**ORDER of the Medical Officer of Health
under Section 22
Health Protection and Promotion Act
R.S.O., 1990 Chapter H. 7**

Cornwall, April 29, 2020

THIS ORDER IS DIRECTED TO THE OWNERS, OPERATORS, OCCUPIERS AND ADMINISTRATORS OF FOLLOWING WORKPLACES LOCATED IN THE UNITED COUNTIES OF STORMONT, DUNDAS & GLENGARRY; THE UNITED COUNTIES OF PRESCOTT-RUSSELL; AND THE CITY OF CORNWALL (HEREINAFTER “THE BUSINESSES”):

1. ALL BUSINESSES THAT PROVIDE CURB SIDE PICK-UP AS AN ALTERNATIVE METHOD OF SALE

WHEREAS the World Health Organization has declared a public health emergency as a result of the 2019 Novel Coronavirus declared pandemic (“**COVID-19**”)

WHEREAS the Province of Ontario has declared an emergency pursuant to the *Emergency Management and Civil Protection Act*, R.S.O. 1990, c. E.9, (the “**EMCPA**”) as a result of the 2019 Novel Coronavirus pandemic;

WHEREAS despite being listed as an essential business (services restricted to alternative methods of sale except in exceptional circumstances) pursuant to the EMCPA (ORDER UNDER SUBSECTION 7.0.2 (4) — CLOSURE OF PLACES OF NON-ESSENTIAL BUSINESSES), the Businesses must take reasonable steps to stop the spread of COVID-19;

WHEREAS the Medical Officer of Health of the Eastern Ontario Health Unit, is of the opinion, upon reasonable and probable grounds, that:

- (a) There is an immediate risk of an outbreak of COVID-19 in the area served by the Eastern Ontario Health Unit;
- (b) COVID-19 presents a risk to the health of persons in the area served by the Eastern Ontario Health Unit; and
- (c) the requirements specified in this Order are necessary in order to decrease or eliminate the risk to health presented by COVID-19;

WHEREAS the *Health Protection and Promotion Act*, R.S.O. 1990, c. H.7 provides that an order may be directed to a class of persons; and

WHEREAS the Medical Officer of Health is of the opinion that delivery of notice of this Order to each member of a class of persons is likely to cause a delay that could significantly increase the risk to the health of any person;

NOW THEREFORE, I, Dr Paul Roumeliotis, Medical Officer of Health of the Eastern Ontario Health Unit, order you to take the following actions **effective 11:59PM on April 29, 2020:**

Ensure Crowd Control:

- Designate an employee to control the flow of customers, ensure physical distancing and discourage patrons from congregating;
- Inform customers that pick-ups must be done by no more than one person;
- When possible, customers are to stay in their vehicles until it is their turn to be serviced;
- Stagger the number of people entering the pick-up area to respect physical distancing;
- Orders may only be placed online or by telephone and must be paid for in advance using credit/debit card;
- No cash transactions are permitted; and
- There must be not be contact between employees and customers.

Implement Hygiene/Disinfectant Procedures:

- Provide employees (including those working at curb side) access to hand washing sink with soap and water or alcohol-based hand sanitizer at all times;
- Employees must always practice physical distancing; and
- Packages, and the area where the packages are prepared, must be clean and sanitized.

Screen and Train your Employees:

- At the beginning of each workday or shift:
 - screen employees for COVID-19 symptoms, including the symptoms listed at <https://eohu.ca/en/covid/symptoms-and-treatment> (Note: this site should be consulted on a weekly basis for any updates);
 - employees who are sick or who have any COVID-19 symptoms must be sent home immediately;
- Employees who are sick or who have had any COVID-19 symptoms as outlined above shall not be allowed to return to work until 14 days after onset of symptoms or as directed by public health or with written confirmation from a doctor;
- Offer training to employees:
 - Ensure they wash their hands often with soap and water for at least 20 seconds each time;
 - If you require that they use gloves, advise them not to touch their face and head; and
 - Remind employees to cough or sneeze into the bend of their arm.

Implement Other Measures:

- Provide signage as needed to remind customers of the importance of physical distancing and public health measures; and
- Follow the *Occupational Health and Safety Act*, R.S.O. 1990, c. O.1, and its regulations.

This Order comes into effect on the date/time indicated above and will remain in effect until further notice.

Every person to whom this Order is directed is entitled to a hearing by the Health Services Review and Appeal Board (the “**Board**”) if the person mails or delivers to the Medical Officer of Health and to the

Board, within fifteen days after a copy of the order is served on the person, notice in writing requiring a hearing. Notice to the Medical Officer of Health shall be mailed or delivered to: Dr. Paul Roumeliotis, Eastern Ontario Health Unit, 1000 Pitt Street, Cornwall, Ontario, K6J 5T1. Notice to the Board shall be mailed or delivered to: Health Services Review and Appeal Board, 151 Bloor Street West, 9th Floor, Toronto, Ontario, M5S 2T5 (telephone: 416-327-8512). Be advised that although a hearing may be requested, this Order takes effect immediately.

Inquiries regarding this Order shall be directed to the Eastern Ontario Health Unit at 613-933-1375, ext. 1201, or by fax at 613-938-9707.

Failure to comply with this Order is an offence to which you are liable on conviction to a fine of not more than \$5000.00 for an individual or \$25,000.00 for a corporation for every day or part of a day on which the offence occurs or continues.



Dr. Paul Roumeliotis
Medical Officer of Health
Eastern Ontario Health Unit